

Merritt Digby Gile

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SUMMARY

Results-oriented IT Manager with a strong technical background and proven project and program management skills. 9 years experience in the aerospace and manufacturing industries, working in the engineering and information technology functions.

- Master of Business Administration
- Six Sigma Plus Certifications
- Project Management Professional (PMP) Certified
- Strong MS Excel and MS Project skills
- Process analysis, improvement, and implementation
- Management & Team Leadership
- SAP experience
- Vendor & co-source management
- Communication Skills
- ISO 9000 and Sarbanes Oxley
- Proficient in French

EXPERIENCE

Honeywell Aerospace, Phoenix, AZ

IT Manager – Advanced Manufacturing Engineering IT & Quality SAP Support Community, October 2006 – Present

- Deployed and currently lead the Quality SAP Sustainment Community (SSC). The SSC is chartered with sustaining SAP deployment, driving process and tool standardization across Aerospace sites, supporting new deployments, and prioritizing and delivering SAP enhancements.
 - Retrofitted SAP Quality Notifications (QN) to 10 sites, facilitating the returns process and allowing decommissioning of the legacy returns application.
 - Retrofitted SAP Quality Info Records (QIR) to 5 existing sites, ensuring material procurement from approved suppliers only.
- Serve as IT business partner for Advanced Manufacturing Engineering (AME) organization. Manage AME IT Project portfolio and provide IT support for all aspects of the business.
 - Implemented Cognition Product Cost Management tool, enabling AME to pursue \$7.7M of cost reduction opportunities annually through 2009.
 - Implemented Value Engineering Project Lifecycle Management tool, which manages \$20M of AME project spend, and delivers \$560K of productivity savings annually.
- Manage a team of 8 across 6 disparate sites. Responsible for setting goals & expectations, performance assessments, & career development.

Honeywell Aerospace, Phoenix, AZ

IT Program Manager – Aftermarket Services IT (AMS IT), October 2005 – October 2006

- Managed portfolio of AMS IT projects across 6+ sites.
- Coordinated AMS IT Annual Operating Planning (AOP) & Project Waterline Process.
- Defined, deployed & controlled standard processes across all sites in the AMS IT Organization.
- Responsible for SOX compliance for AMS IT – no audit findings in 2006.
- Project Managed Data Conversion & Interface components for Mechanical Repair & Overhaul (MRO) SAP Implementation, working with a virtual team spread across several locations.
- Coordinate AMS Sky Harbor resource management for MRO SAP effort.
- Managed Mapping & Transition of 1200 Aerospace apps following re-organization.
- Reduced AMS IT application support vendor, maintenance, and license costs by 25% in 2006.

Honeywell Aerospace, Phoenix, AZ

IT Project Manager – Aerospace Aftermarket Services IT (AAS IT), December 2004 – October 2005

Team Lead – Functional Application Support Team

- Oversaw functional support of all AAS IT applications.
- Coordinated and monitored co-source supplier support for AAS IT applications.
- Implemented and controlled standardized small project process for AAS app support. The AAS process ties directly to Aerospace-wide processes and Sarbanes Oxley compliance.

Project Manager – AAS Projects

- Project Managed legacy interface changes required for the ESA SAP implementation.
- Coordinated cutover plan for AAS systems for the ESA SAP implementation.
- Successfully delivered Siebel warranty entry performance improvements for external customers.

IT Focal Point – eFindings application

- Managed change requests and enhancement queue for the eFindings application.
- Coordinated with multiple customers and stakeholders across organizations.
- Oversaw eFindings offshore development co-sourcing resources.
- Managed several large enhancement development efforts completed by HTSL.
- Implemented “get well plan” to address co-source provider cost, schedule, and quality problems.

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EXPERIENCE (CONTINUED)

Honeywell Automation & Control Solutions (ACS), Phoenix, AZ
IT Project Leader, Honeywell Process Solutions (HPS), June 2003 – December 2004

Project Manager – Multiple Siebel implementations and upgrades (Sales & Service)

- Successfully managed project to implement a new HBS organization on the HPS instance of Siebel, representing a \$1.5M cost savings. Coordinated all phases of the deployment with a combination of internal resources and on-shore / off-shore contractors, leveraging project management skills and Six Sigma tools.
- Implemented Proposal Generator, local currency capability, and other enhancements for the ACS Siebel application.
- Managed the clean up and migration of 7000 accounts for the ACS Siebel for Sales deployment.
- Ensured 2300 end-user systems met software and hardware requirements for the Service and Sales implementations of Siebel 7.5 using the CheckBrowser application.
- Coordinated impact assessments of implementations on Siebel UI and interfaces with co-sourcing partners and internal Honeywell IT and business resources.
- Trained European sales end-users for the ACS Siebel for Sales implementation.
- Delivered annual telecom cost savings of \$400K by implementing a cost-reduction process using six sigma tools

Pratt & Whitney, East Hartford, CT

Design Engineer -- Mechanical Systems Module Center, June 1999 – May 2003

- Designed and analyzed various mechanical components of jet engines. Used problem solving skills and analytical background to troubleshoot design problems.
- Used management and leadership skills to coordinate part and module development tasks as a product team leader.
- Coordinated compliance to ISO 9000 requirements. Trained and prepared Mechanical Systems staff for ISO audits.
- Provided support and training on the Mechanical Systems design process.
- Created and enacted solutions to improve employee morale as a member of the Work/Life Team.
- Served as Pratt & Whitney focal point for tasks outsourced to an engineering firm in India.

EDUCATION

Carnegie Mellon University - Tepper School of Business, Pittsburgh, PA
Master of Business Administration - May 2003
Concentrations: e-Commerce / MIS, Finance, Strategy

Carnegie Mellon University - Carnegie Institute of Technology, Pittsburgh, PA
Bachelor of Science of Mechanical Engineering – May 1999
Minor: French

COMPUTER SKILLS

- **Applications:** SAP, Siebel CRM, Changepoint, Minitab, Adobe Photoshop & Illustrator, MYOB AccountEdge
- **Microsoft Applications:** MS Office, Project, Access, Visio, Sharepoint, Front Page

CERTIFICATIONS

- Project Management Institute PMP Certified
- Honeywell Six Sigma Green Belt Certified
- Honeywell Design For Six Sigma (DFSS) Certified

RELEVANT TRAINING

- SAP PLM400 – Business Processes in Quality Management
- Honeywell IT Strategic Leadership Program
- Essentials for Supervision
- Employment Law for Managers
- Information Security Assurance
- Changepoint Project/Resource Management
- Co-Source Vendor Management
- Green Belt / Design for Six Sigma

AWARDS

- Honeywell Silver Bravo Award – For support of the HPRO On-Boarding process – October 2007
- Honeywell Silver Bravo Award – For IT support of the ISC Greensheet process – July 2007
- Honeywell Silver Bravo Award – For successful delivery of the ACS Siebel application – July 2004
- Senior Leadership Award, Carnegie Mellon University – May 1999
- American Red Cross – Recognized by the Southwestern Pennsylvania Chapter for support of disaster relief services – October 1996